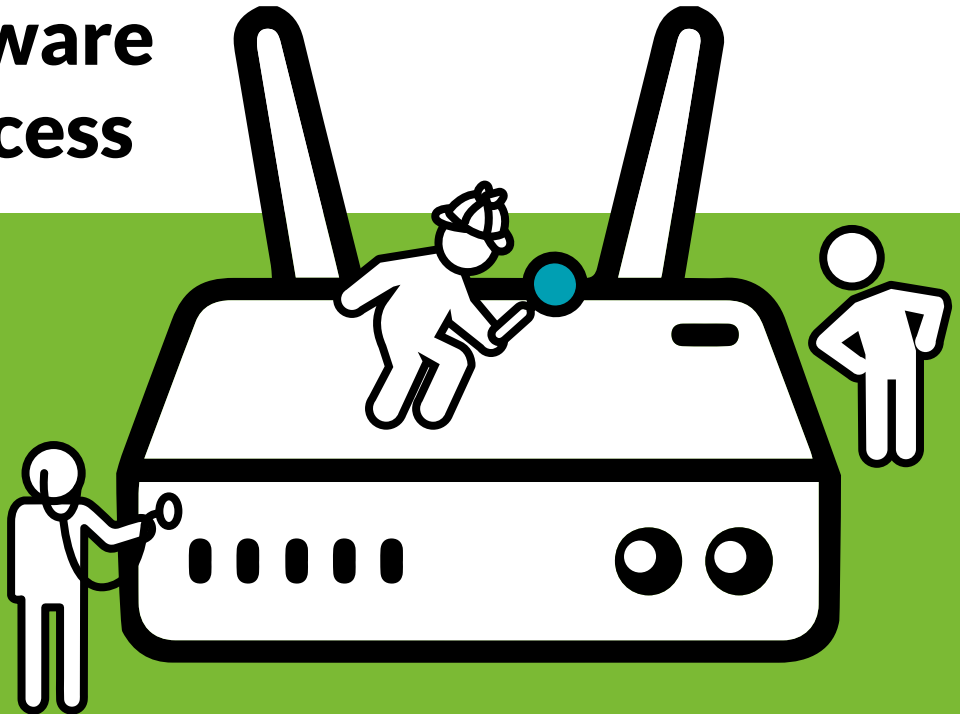


Juniper's hardware inspection process

If your support for Juniper hardware has lapsed for over a year, you'll need to undergo the inspection process – and pay an inspection fee – to renew that support.

Here's how it works.



About the inspection



Three different price points, based on device category.



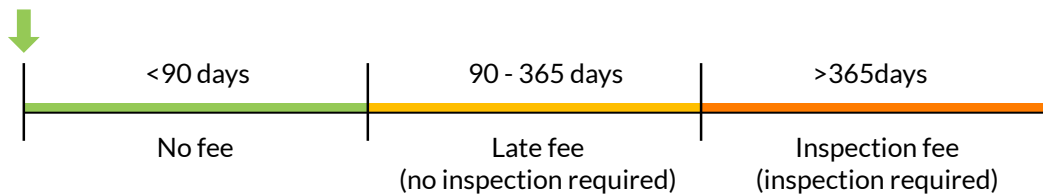
Mandatory across all Juniper hardware (when support has lapsed for >365 days).



Fully remote: no onsite visit or phone calls involved.

When do I require inspection?

Date of support expiry



Not sure when your service contract expires?

Enter your Serial Number at <https://entitlementsearch.juniper.net>

(requires sign-in)



Choose the right contact!

Prior to Juniper issuing a quote for inspection, you'll need to nominate a technical contact. This person will complete some vital tasks on the Junos console governing your Juniper hardware as part of the inspection process. They should...

- Have easy access to Junos
- Know how to use Junos
- Be readily contactable

Juniper charges for inspection fee and support renewal term (1-5 years), as per PO

Inspection, by the numbers

